



YHL CABINET

General warranty terms and conditions

1. The warranty provided by YHL Cabinet Sdn Bhd applies to manufacturing defects and includes workmanship, cabinet parts and mechanisms, as well as labour and transportation charges.
2. This warranty is issued exclusively to the original purchaser and is not transferable to subsequent owners.
3. Customers must present the original warranty certificate together with valid proof of purchase (invoice or official receipt) when requesting service. In otherwise, labour and transportation costs will be charged even within the warranty period.
4. Under the following circumstances, replacement of material costing, labour & transportation fee will be chargeable even during the warranty period. The warranty **DOES NOT** extend to the followings:
 - Defects in materials such as cabinet doors and table tops that are reported more than one (1) month after the date of installation.
 - Defects caused by fire, lightning, negligence, electrical disturbances, accidents, natural disasters, or deviations from the recommended application and installation by third parties.
 - Defects caused by household pests and/or pets, including termites, ants, rats, lizards, cats, dogs, and similar.
 - Defects resulting from chemical reactions, excessive heat, excessive dust, corrosive environments, or high-humidity environments.
 - Defects caused by water leakage from plumbing, taps, sinks, air-conditioners, windows, doors, aquariums, and similar sources.
 - Products that have been repaired, modified, or dismantled by any person without prior written approval from YHL Cabinet Sdn Bhd.
 - Normal wear and tear, including scratches, dents, and fading of colour due to sunlight or regular use.
5. All decisions made by YHL Cabinet Sdn Bhd regarding claims and complaints are final and conclusive.
6. YHL Cabinet Sdn Bhd shall not be held liable for any incidental, indirect, or consequential damages. This includes, but is not limited to, personal injury, property damage, financial loss, or issues arising from misuse of the product or failure to follow proper care and maintenance guidelines provided by the company.
7. The company reserves the right to impose additional charges or decline service for products installed in locations that are inaccessible or hazardous to our installation or service team.
8. Customers must follow care and maintenance instructions provided by YHL Cabinet Sdn Bhd. Failure to do so may void the warranty.
9. YHL Cabinet Sdn Bhd reserves the right to amend the terms of this warranty at any time without prior notice.